

Winter Operations FAQs

Who is responsible for snow removal in the Town of Oromocto?

Snow removal in the Town of Oromocto is performed as follows:

- Wards 1 to 3: Maintained by Town of Oromocto staff.
- Ward 4 (Lincoln area): Maintained by the Department of Transportation and Infrastructure (DTI).

If you have questions or concerns regarding snow removal, please contact the appropriate authority based on your Ward.



*Town of Oromocto
Department of Engineering and Public Works
Snowplow
Photo Credit: K. Colwell*

When should I remove sports equipment or other items from the roadway?

To ensure safe and efficient snow clearing, all sports equipment—such as basketball and hockey nets—as well as any other items obstructing the roadway, must be **removed by December 1st or before the first snowfall**, whichever comes first.

Additionally, if you use reflective markers at the end of your driveway, please place them at least 4 feet back from the edge of the street. This helps provide enough clearance for snowplows to pass safely.

What do I do if a plow damages my property?

While our snow removal teams strive to avoid any damage to lawns and properties, occasional incidents are unavoidable. We maintain a record of affected properties and ensure repairs are made in the upcoming spring season.

If your property is affected because of snow plowing operations, report the damage by:

- Email to publicworks@oromocto.ca
- Phone 506-357-4409 and select option #1 for Roads & Grounds

Why do plows push snow into driveways?

Plows are designed to discharge snow to the side of the street. Plow operators don't intentionally block driveways, but it's sometimes unavoidable. Snowplows may need to pass multiple times to clear a street completely. Whenever you can, it's best to wait until the snow crews have finished their work prior to clearing the end of your driveway so there's only the need to shovel once.

Why are some areas of the Town plowed twice before my street is plowed at all?

If a major snowfall occurs before our snow removal teams can clear residential areas from a previous storm, our focus will shift to addressing heavily trafficked routes. This approach ensures that priority roads and major arteries remain as accessible as possible.

Why haven't the sidewalks and paths been cleared yet?

Our snow removal team works hard to plow and sand many of the Town's sidewalks and pathways as quickly and safely as possible. Priority is given to high-traffic areas such as school zones and main streets. Sidewalks are typically plowed during the snowfall itself, with clean-up operations to follow. Please note that it can take up to 48 hours after a snowfall ends to fully clear sidewalks and pathways, depending on the severity of the storm and available resources.

Why aren't the sidewalks salted?

Our snow removal team makes every effort to clear sidewalks of snow and ice. Rather than salt, we typically use sand, which: provides better traction for pedestrians; reduces environmental impact, minimizes damage to concrete surfaces; and is a more cost-effective solution. Note that it's not always possible to maintain bare pavement, especially during ongoing or rapidly changing weather conditions. Pedestrians are encouraged to use caution and wear appropriate winter footwear when using sidewalks during the winter months.

Can I park my car on the street overnight in the winter?

No. Parking vehicles on Town streets is prohibited. This is important to ensure roadways are kept clear to permit plow equipment to properly clean the service areas. *Reference By-Law 502, Parking, Section 15.(1).*

Can I place snow on the sidewalk or street?

No. We understand that finding a suitable place to shovel snow from your driveway can at times be challenging. However, the placement of snow from a driveway or parking lot upon a path, sidewalk or street is not permitted. This practice poses risks to both the public and our operators and is in direct violation of our *By-Law 501 Relating to Streets, Sidewalks, and Public Spaces, Section 7.(3).*

Where do I put my solid waste (garbage) pickup collection when it's snowing?

During snowy weather, please **do not place your waste containers on top of snowbanks or in areas that haven't been cleared of snow and ice**. This is outlined in *By-Law 501 Relating to Streets, Sidewalks, and Public Spaces, Section 5.(4).*

To ensure your waste is collected safely and efficiently, follow these recommendations:



Town of Oromocto
Department of Engineering and Public Works
Snowplow
Photo Credit: B. Price

- Clear a spot at ground level at the end of your driveway or near the curb that is free of snow and ice.
- Don't place bins in the street or on sidewalks, as this can obstruct snow removal operations and pose a safety hazard.
- Make sure containers are visible and accessible to collection crews — not hidden behind snowbanks or parked vehicles.

When will the trails be cleared?

The Town is responsible for snow removal from its trails. Priorities are determined based on user needs. For example, trails leading to schools are cleared of snow first. Trails located in wooded areas must be cleared during the day when sunlight is available. After a heavy snowfall, it may take up to seven days to complete the snow removal process from all trails. Not all trails are cleared, trails in Deer Park as well as Gateway Marsh are groomed for multi-use activity.

What should I do if my vehicle is towed from being parked on the street?

If your vehicle has been towed, contact our Roads & Grounds Division for assistance in locating it. Call 506-357-4409 (ext. 1 for Roads & Grounds). Our staff will help you determine where your vehicle has been relocated.

What are the snow removal routes?

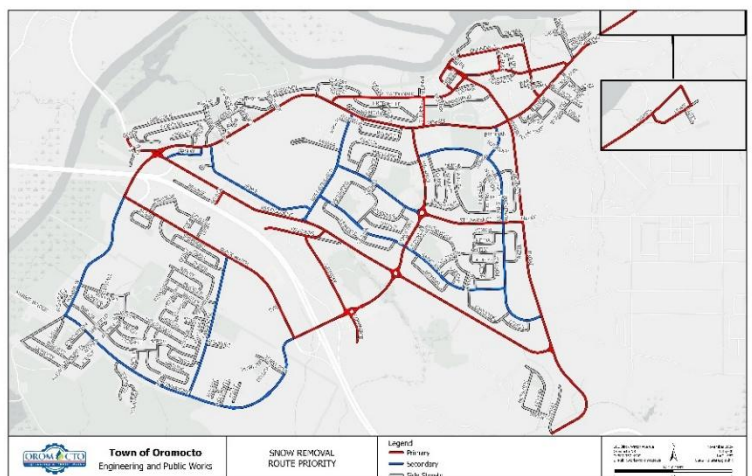
The Town of Oromocto uses a strategic, priority-based approach to snow removal for **Wards 1-3**. Our snow removal team follow a planned snow-clearing route to keep the community safe and accessible. This includes widening of streets, lowering snowbanks, clearing of parking lots, sanding areas, etc.).

Order of priority for snow removal and maintenance:

- 1) Roadways (major arteries and hospital routes, then collector streets, followed by residential streets and minor roads)
- 2) Sidewalks
- 3) Street Widening
- 4) Trails

For more information:

Residents of Wards 1 to 3 contact the **Roads & Grounds Division** with the Department of publicworks@oromocto.ca, by phone **506-357-4409** (select option #1 for Roads & Grounds), or visit www.Oromocto.ca.



Residents of Ward 4 (Lincoln area) contact the **Department of Transportation & Infrastructure (DTI)** by email at transport@gnb.ca, or by phone at **1-833-384-4111 (opt. #1)**.

